

Customer Training Offerings

NAKISA
HANELLY



Our Commitment to Customers

Nakisa offers customers comprehensive training programs to meet the functional and technical requirements needed to be successful with Hanelly.

Instructional Approach

Our training programs are highly interactive. Hands-on exercises and team activities account for 40% of each program, while the remaining 60% is comprised of theory. Learning activities are interwoven throughout training workshops to ensure learner understanding, engagement, and confidence when working with the solution.

The learning path combines instructor-led, real-time workshops (virtual and in-class), self-directed assignments, and post-training coaching sessions. This method ensures a continuous and progressive learning process.

Training Offerings

The standard training Nakisa offers consist of the functional program for such users as project managers and business analysts who will work with the solution, as well as the technical program for the support personnel who need to configure and support the solution once deployed. An eLearning curriculum for functional training is being continuously developed and updated, allowing you to access learning materials 24/7.

Training Delivery

Training is delivered via live online workshops. Customers can also choose to purchase “private” sessions delivered on-premise or virtually.

Customer Training Programs

Customer training consists of three programs:



Functional Training
Program



Technical Training
Program

NAKISA[®] eLearning
GO LEARN



Functional Training for Customers – Workshop Objectives

During this program, we will cover the key features and functionalities available within the solution.

Level I

- ✓ Understand the solution's interface & navigation: landing page, profile preferences, banner menu, search function, filter panel, application menu, node menu, application interface icons, and colors and themes
- ✓ Navigate through the org chart: org chart views, styles and perspectives, printing and exporting, sharing an org chart, setting an org chart as a favorite, setting org chart's effective date
- ✓ Work with and configure analytics: org chart analytic views and filters, panel analytics, analytics targets, dashboard, organizational overview & icicle chart, employee map, turnover analysis & trends
- ✓ Demonstrate an understanding of org design scenarios
- ✓ Create & manage scenarios, share scenarios, add objectives & assign targets to scenarios, understand scenario approval & writeback process

Level II Typical Use Cases

- ✓ Visualize business challenges through organizational make-up
- ✓ Access accurate data and set effective KPIs to better gauge the homogeneity of the company to work towards Diversity & Inclusion initiatives
- ✓ Understand when to centralize or decentralize a support function
- ✓ Create custom tailored charts
- ✓ Plan for an optimized organizational design and structure
- ✓ Address reduction in force (RIF) business pain points
- ✓ Transform integrated data into actionable insights

Who Should Attend?

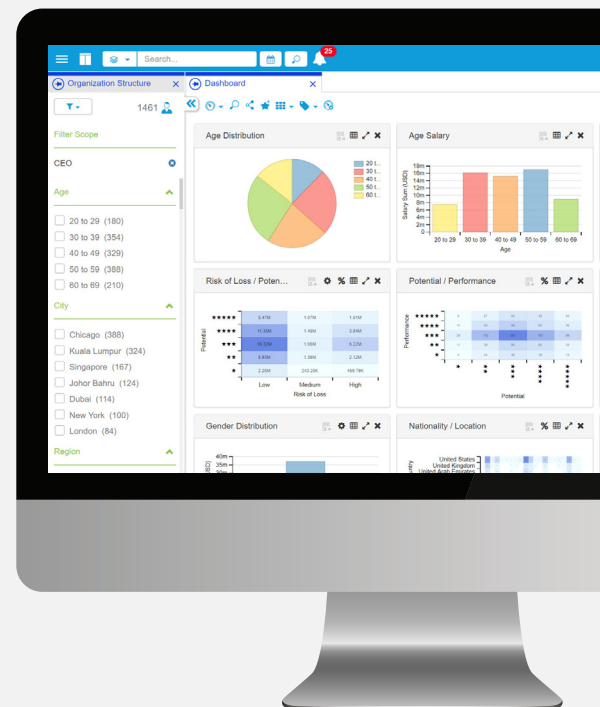
Functional/Technical Consultants,
Business Analysts, Project
Managers, Sales Executives, Field
Ops, IT Staff, Solution Architects

Workshop Details:

Duration: 8 hours (available in
two 4-hour blocks)

**Workshop Open to All
Customers:**

- **Virtual Only:** \$1000 USD/
participant
- **Payment Method:** Only credit
cards are accepted
- **Max Participants:** 24





Technical Training for Customers – Workshop Objectives

During this program, we will cover the Admin Console features of the solution.

- ✓ Understand Hanelly landscape
- ✓ Become familiar with the admin console
- ✓ Work in the settings area to align with the business needs of the company
- ✓ Configure role mapping & analytic targets, chart views, search views & fields, details panel
- ✓ Manage the caption editor and field management
- ✓ Enable data management
- ✓ Configure build & module management
- ✓ Understand trouble shooting methods
- ✓ Set-up Elasticsearch

Who Should Attend?

IT Staff, Functional/Technical Consultants, Solution Architects, Project Managers

Workshop Details:

Prerequisite: Functional Training

Duration: 2.5 Days

Workshop open to all customers:

- **Virtual Only:** \$2500 USD/participant
- **Payment Method:** Only credit cards are accepted
- **Max Participants:** 24

NAKISA[®] eLearning GO LEARN

Nakisa Training & Enablement team is proud to offer Nakisa customers complimentary functional eLearning capsules. These bite-sized capsules cover all Hanelly key front-end functionalities and are available to our customers 24/7.

Nakisa GoLearn is Nakisa's online learning community where Nakisa customers can ask questions, exchange on their learning experience and best practices. In Nakisa GoLearn, customers have access to eLearning capsules, practice readings, live recordings, and more.

Register at www.nakisa.com/training

Who Should Attend?

Functional/Technical Consultants, Business Analysts, Project Managers, Sales Executives, Solution Architects



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